



Project Manager (m/f)

For our client, a well-known company in Raaba near Graz, we are looking for a Project Manager (m/f) in the digital Banking Area.

Background

Are you familiar with digital Banking technologies? Would you like to analyze technical issues, help our Clients to receive the best service and Banking experience ? Do you have a general understanding of Banking and IT at the same time?

General Information

- Start date: asap
- Workload: 100%
- Work location: Raaba, Austria
- Remote: possible
- The offered monthly salary is at least EUR 3.618.-
- The actual payment and a possible overpayment is dependent on relevant work experience and qualifications

Responsibilities

- Lead a team of 10 -15 members and perform task allocation to the team. Conduct performance appraisals for reporting team members
- Ensure that Service is delivered by adhering to the agreed SLA/KPIs. Define and implement Service Improvement plans
- Oversee Demand management, Incident & Change management, Problem management and Service Level Management activities in the service
- Implement automations in the service resulting in effort and cost savings. Drive continuous service improvements activities in the service
- Have regular forums to connect with client to discuss on day-to-day operational topics. Conduct Team meetings regularly

- Support team in resolving critical technical issues during crisis situations
- Engage in problem management process for root cause determination & permanent corrective action.
- Responsible for technical delivery of Windows Server administration activities for mission critical production support environments
- Plan and oversee Windows Server patching and upgrade activities
- Leading the activities of Quarterly Maintenance weekends ensuring successful recovery of all the systems post activity
- Preparation of Shift rosters for L1 team and execute them ensuring smooth 24x7 operations

Must-haves

- Maintain Windows 2008 R2/2012/2016 and upgrades, patches
- Maintain and Administer AD (Windows 2008R2)
- Maintain and Administer Microsoft Cluster solutions
- Working knowledge on SSCM and SCOM
- Understanding of IBM TSM/EMC Networker tool set
- Knowledge of maintaining Antivirus management servers
- Able to use SCCM Collection to push the packages, patches
- Troubleshooting skills with Windows Servers, SCCM
- Good scripting knowledge using PowerShell, CLI
- Understanding of VMWare virtualization technologies
- Understanding of Storage technologies Knowledge of administering HP/Dell/IBM System X infrastructure
- Knowledge of Microsoft Azure technology
- Fluent in German and English

Soft skills

- Experience in running operations with ITIL processes / ITIL certified
- Excellent Analytical and troubleshooting skill
- Excellent in Verbal, written communication
- Creative thinking in implementing Service improvements (automation, incident reduction, etc.)
- Willingness and flexibility to learn new technologies scale up quickly and adapt to different roles as the situation demands
- Experienced in running operations following ITIL processes
- Experienced in writing RFPs solutions and presentations during client visits.
- Good Team Player
- Good Attitude
- Leadership skills
- Leading team of 10-15 members
- Proactive problem solving
- The ability to be supportive and motivate others
- Good communication skills



Contact

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We look forward to receiving your online application with your CV!

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