



Senior Consultant (m/f)

For our client, a well-known company in Raaba near Graz, we are looking for a Senior Consultant (m/f) in the digital Banking Area.

Background

Are you familiar with digital Banking technologies? Would you like to analyze technical issues, help our Clients to receive the best service and Banking experience ? Do you have a general understanding of Banking and IT at the same time?

General Information

- Start date: asap
- Workload: 100%
- Work location: Raaba, Austria
- Remote: possible
- The offered monthly salary is at least EUR 3.186.-

The actual payment and a possible overpayment is dependent on relevant work experience and qualifications

Responsibilities

- Experience in configuration, installation, management and troubleshooting of Network routing/switching/wireless network/factory network
- Good understanding and experience in application transport and network infrastructure protocols SSLTLS, DNS, DHCP, WINS, NTP, RADIUS, TACACS, AAA, FTP, HTTP, SMTP, CIFS, LDAP, and Microsoft AD
- Working in 24x7 operations support
- Support team in resolving critical technical issues during crisis situations
- Coordinate with remote technical team and users for any service request, incidents, technical requirements
- New installation and configuration of network, security equipment, escort third party suppliers and
- Take part in discussion with Business Team/SME's to understand the requirements and work with architect team to implement optimal solution

- Coordination with suppliers requiring onsite troubleshooting/installation
- Engaging problem management process for root cause determination & permanent corrective action

Must-haves

- Network routing/switching, Wireless network, Firewall, network troubleshooting skills including packet captures and analysis, knowledge about monitoring and ITSM tools, Should be able to perform IMACD services
- Factory network setup, DNS,DHCP and IPAM, NTP, AAA (RADIUS),
- Fluent in German and English

Soft skills

- Customer interaction skills
 - Experience in running operations with ITIL processes / ITIL certified
 - Excellent Analytical and troubleshooting skill
 - Excellent in Verbal, written communication
 - Willingness and flexibility to learn new technologies scale up quickly and adapt to different roles as the situation demands
- Certification in network routing and security technologies



Contact

Nadine Papa
Talent Acquisition Consultant
+41 79 904 96 72
nadine.papa@primetrack.ch

We look forward to receiving your online application with your CV!

Apply Now

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