



Technology Analyst (m/f)

For our client, a well-known company in Raaba near Graz, we are looking for a Technology Analyst (m/f) in the digital Banking Area.

Background

Are you familiar with digital Banking technologies? Would you like to analyze technical issues, help our Clients to receive the best service and Banking experience ? Do you have a general understanding of Banking and IT at the same time?

General Information

- Start date: asap
- Workload: 100%
- Work location: Raaba, Austria
- Remote: possible
- The offered monthly salary is at least EUR 3.094.-
- The actual payment and a possible overpayment is dependent on relevant work experience and qualifications

Responsibilities

- Work with vendors to obtain quotes, oversee cabling work, rack installation and physical hardware installation
- Performing checks electrical equipment, air-conditioning and security cameras and surveillance equipment
- Planning and organizing floor walks, prepare emergency response plans, defining security procedures, formulate and test DR plans
- Coordinate with the Location contacts of the customer to get approval for planned maintenance/change
- Coordinates with the network support team to get network maintenance done Coordinate with remote technical team and users for any service request, incidents, technical requirements Develop deep knowledge about Local /plant application and infrastructure operations
- Develop deep knowledge about Local / plant / Edge Datacenters including power and cooling setup and consumption, physical network layout, rack and cabinet layout, installed DC hardware, high-availability setup,

- WAN and Internet connectivity, monitoring, asset register, spare parts, DC processes, Shopfloor operations etc.
- Driving service improvement and customer satisfaction

Must-haves

- Good experience with floor space design (bear point load, height of effective area), HVAC design, electrical design for racks with 2N redundancy
- Good experience with design of rack layout, network cabling route design and installation, channel base and telephone line installation
- Good experience with DC asset management and spares management.
- Good experience with IT hardware installation and support, performing POST, handling of consoles, hands and feet support procedures, physical network testing, tape handling and offsetting procedures, working with remote support teams etc.
- Familiarity with audit procedures
- Familiarity with ASHRAE 2008 guidelines
- Familiarity with standard related to Datacenter facilities and infrastructures, DC classification, Storage requirements, environmental requirements and availability requirements

Soft skills

- Excellent people management skill / lead the teams / customer interaction
- Experience in running operations with ITIL processes / ITIL certified
- Excellent Analytical and troubleshooting skill
- Excellent in Verbal, written communication



Contact

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We look forward to receiving your online application with your CV!

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